***Digital Visit***

*Digital support and internet advice for*

*Parish and Town Councils*

|  |  |
| --- | --- |
| Parish/Town Council |  |
| Contact name |  |
| Position/role |  |
| Email address |  |
| Telephone |  |
| Please specify what you would like advice on. The more detail you can provide, the better prepared our advisor will be to help you on the day.*Continue overleaf if required* |  |
| Preferred location for visit |  |
| Who will be attending?(names/positions, we recommend at least 2 people as this helps share learning, continuity, etc.) |  |

*Please return to* *go-online@fastershire.com*

*or post to Fastershire, Herefordshire Council, Plough Lane, Hereford HR4 0LE*

***The information you provide will be shared with our Advisor who will contact you to arrange the visit.***

• Help with your Council’s online presence. • Using the internet to engage with communities better.

• Help to resolve a specific digital or online problem.

Help and advice can be provided on:-

Websites – maintenance, guidance, how to get a new website or domain name

Sharing information online/in the cloud – documents, diaries, photos

Social Media – Facebook pages/groups, scheduling posts, understanding admin/moderator roles

Email – distribution mechanisms, keeping lists up-to-date, GDPR.

******Online accounts – resolving issues

*Fastershire is the partnership between*

*Herefordshire Council and Gloucestershire County Council to bring*

*faster broadband to the two counties* [*www.fastershire.com*](http://www.fastershire.com)

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